

# COVID-19 RESPONSE PLAN AT MARIPOSA BEACH RESORT

## 1. Communicate with suspected case



Sharon or Bruce Maddison will clearly communicate with our guest or employee at Mariposa Beach Resort that is suspected to be a Covid-19 case. "We have ascertained through our health screening protocols that they are presenting one or some of the symptoms & based on MOH protocols that they and their travelling group will be asked to be isolated until a test can be done to confirm."

## 2. Isolate the suspected case (s).



- Staff - If the case is a staff member Sharon or Bruce Maddison will ask the staff member and their co-workers to isolate in the building facing the road at the front of the Mariposa property.
- Guests - If it is a guest, isolate the guest and their travelling party within their Mariposa rental unit. The unit will be clearly marked with "keep out - quarantine" posters
- Sharon or Bruce Maddison will communicate with employee or guest via mobile device. Close contact should not be done without the recommended PPE (personal protective equipment i.e. facemask, goggles, gown, gloves)

## 3. Notify ASAP our nearest Medical Professional



Doctor Alexis Caballero 622-7648  
Doctor Kevin Guerra 652-7119  
MOH 0-800-MOH-CARE  
Stann Creek District  
607-0133 or 634-8648

## 4. Notify the remaining staff members and other guests on the event and possible exposure



- Sharon or Bruce Maddison will recommend voluntary isolation of guests and employees until test results return. The use of unoccupied villas or treehouses will be made available for the comfort of the guests and employees.
- At minimum, all tours, restaurant dining, pool activities etc. will cease until an all clear is provided. The resort will close temporarily for day visitors.

## 5. Collect & prepare all relevant information that may assist MOH in contact tracing & clinical diagnosis



- If it's an employee - provide biographical information (name, age, gender, address), contact information for close contacts (person that they live with) any medical information available and a work schedule for the past two weeks of the said worker (s).
- If it is a guest - provide biographical information (name, age, gender, address, country of origin) Information on check-in and proposed check-out. Information on activities done (such as tours and any unauthorized outing off the Mariposa property) and collect similar information on close contacts or travelling party.

## 6. Facilitate the public health department in carrying out the requisite medical evaluation and testing (if necessary)



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**7. Follow the guidelines requested by public health officials on need for quarantining, disinfecting or to re-start operations.**

**8. If positive deep clean and fog the entire facility at Mariposa Beach Resort**



a) if the suspected case is proven to be positive for COVID-19 carry out a deep cleaning of all facilities utilizing our new technology device which is a disinfecting chemical and fogger which kills all germs including airborne germs. This procedure will require the use of the on site PPE. (personal protective equipment, i.e goggles, mask, gown, aprons and gloves)

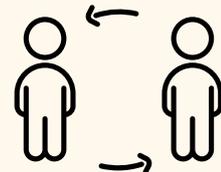
b) The disinfecting process will start immediately once the individuals have been removed from the area with a second application within the first 24 hours.

**9. Mandatory health screening of all guests and employees**



The mandatory health screening may ensue for 14-21 days. Quarantining of all staff may also be required. The cost associated will be extracted from the Covid-19 service charge fund.

**10. Upon reopening maintain all social distancing and health screening procedures. Wash your hands frequently, wear your mask in public and report to management if you have symptoms of COVID-19**



*please note additional attachments:  
List of embassy & consulates in Belize*



# COVID-19 ALSO KNOWN AS NCOV PROTOCOL (NOVEL CORONA VIRUS)

## 1. If a patient has all of the following;

- respiratory signs & symptoms as well as;
- a body temp >100 degrees F (38 degrees C)
- chills
- a sore throat
- has travelled abroad in the last 14 days or has been in close contact with someone who has had Covid in the past 14 days

## 2. On first contact with patient:

Our Mariposa patient should wear a N95 mask and the practitioner should use contact and/or droplet precautions depending on the what procedure the practitioner needs to do.

- use contact precautions if touching the patient
- use droplet precautions if possible, during exposure to blood or body fluids
- use airbourne precautions if doing CPR

## 3. While transporting patient: reverse isolation

- patient wears gown, gloves & mask
- cocoon patient with sheet or blanket when transporting
- do not transport soiled or dirty linens from Mariposa
- family or staff in contact with patient must travel in the patient compartment of ambulance or seperate vehicle

## 4. Receiving facility:

- if transporting, early notification to the receiving facility is required. Follow instructions/directions given by receiving facility
- upon arrival, the vehicle carrying the patient or EMS unit will wait outside the ambulance bay and the driver will notify the nurse that the vehicle with the potential nCoV patient is waiting outside
- The nurse will then notify the driver when they are ready to receive the patient
- after patient care is transferred at the receiving facility, clean the vehicle (s) and dispose of used PPE appropriately

## 5. Signs and Symptoms of nCoV

common signs and symptoms include respiratory symptoms, fever, cough, shortness of breath, and breathing difficulties.

- in more sever cases, infection can cause pneumonia, severe acute respiratory syndrome, kidney failure and death.

## 6. Treatment

- there is NO specific treatment or vaccine, however there is ongoing research and development efforts world wide
- At present, treatment for nCoV is supported and MAY include; oxygen therapy, use of SPO2 monitor is highly recommended, rehydration, - but extreme caution is needed to avoid fluid overload, analgesics (for pain) and/or antipyretics (for fever), if needed & ONLY to be done by a TRAINED EMS or medical personal. Not Mariposa staff members
- closely monitor for signs of clinical deterioration

What are contact droplet and airbourne precautions?

Contact precautions - gloves, gown, surgical mask

Droplet precautions - gloves, gown, surgical masks, safety goggles

Airbourne precautions - N95 mask